This service agreement effective from (**date**) is made and entered between (**HCF** **Name**) located at (**Address**) existing in **RAJASTHAN** hereinafter referred to as **Customer**

AND

**Taskmate Softech Pvt Ltd** located at **297 BG Scheme No 54 Senior HIG Vijay Nagar Indore** existing in **Madhya Pradesh** hereinafter referred to as **Vendor**.

The term of this agreement shall commence from (**date**) and shall continue thereafter for the period of (**Years**) or until terminated by one of the parties.

Where in customer and Vendor desire to enter in a contract for the service of Bio Medical Waste Management Barcoding Software.

**SOFTWARE PROCEDURE:**

1. A unique Login ID, Password and training shall be provided by the Vendor to the customer.
2. Barcode of each customer shall be a combination of 20 Alpha Numeric digits as prescribed in the guidelines by Central Pollution Control Board (CPCB).
3. Format of the barcode generated shall be in QR Code or 128 Barcode System.
4. The barcode generated is to be printed an barcode labels, the labels provided by the Vendor are tamper proof, sunlight proof and colour shall not faded at least for 48 hours after printing, these specifications o the label match the specification as prescribed in guideline by CPCB.
5. The Vendor shall provide a Login ID and Password at to access the data of customer from website and android app developed by the Vendor.

**HARDWARE:**

1. No specific barcode label printer is required to be procured by the customer.
2. The complete workflow of the system can be implemented with help of a Computer system, Regular LaserJet printer and android phone.
3. It is customer scope of work to procure the required hardware with minimum specification as suggested by the Vendor.
4. All responsibility of maintenance of the hardware is of the customer.

**VENDOR SCOPE OF WORK:**

1. Provide unique login Id of Biomedical Waste Barcoding Software for web application and Android Application and goods dispatch details within 48 working hours of receiving 100% advance payment.
2. Provide 1 year warranty for on sale of Bluetooth Weighing Scale.
3. On Demand of Customer provide the Barcode labels at the cost as mutually consented upon.
4. Provide remote software training to the customer and Customer staff.
5. Provide a report view software access login credentials for State Pollution Control Board to the Customer.
6. Provide a report view and CBWTF scanning software access login credentials for Incinerator to the Customer ON DEMAND, WITHOUT ANY ADDITIONAL COST TO CUSTOMER OR THE CBWTF.
7. Provide remote training to the State Pollution Control Board (SPCB) and CBWTF to use the software.
8. Always have a documented communication with the CBWTF and / or SPCB if required, and keep the customer in loop.
9. To make sure no communication between the vendor and CBWTF and / or SPCB is done without keeping the customer in loop.
10. To modify / update the software as per changes in the rules / guidelines prescribed by the SPCB and/or Central Pollution Control Board at no additional cost. .

**CUSTOMER SCOPE OF WORK:**

1. Provide all necessary information of the Healthcare Facility to the vendor to create the software login.
2. Forward the CBWTF and SPCB software login credentials to the respective authorized personnel.
3. Mediate all the communications if any required by the CBWTF and/or SPCB with the vendor.
4. Ensure the CBWTF accepts the barcode provided by the Vendor.
5. Ensure to communicate all the issues raised by the CBWTF and / or SPCB regarding the Biomedical Waste Barcoding to the vendor.
6. To make available all the changes in guidelines, rules for barcoding to the vendor to keep the software updated for compliance.

Terms of Payment

1. Price of the system mutually agreed by the parties shall be:
   1. BMW Barcoding Software: Rs. 1770/- for 5 year Subscription
   2. BMW Barcoding Software: Rs. 2655/- for 10 year Subscription
   3. A4 Barcode Label Sheets of 8 barcode labels.: Rs. 7.52/- (MOQ for Rs. 500/-)
   4. Bluetooth enables weighing scale upto 25 Kg capacity.: Rs. 7500/-

All prices quoted are inclusive of GST.

Courier and handling charges extra.

1. Payment Schedule: 100 % advance at the time of placing the software and hardware order. Invoices will contain a description of the Services or Deliverables provided.

**GENERAL TERMS**

a. This Service Contract shall be deemed to have been made, executed and delivered in the State of RAJASTHAN and shall be construed in accordance with the laws of the State of MADHYA PRADESH.

b. NOTICES. Notices to be given by either party under this Agreement shall be sent by certified mail, express overnight delivery, or telecopy to the attention of the other party at the addresses of the parties as first set forth above.

c. SEVERABILITY AND ASSIGNMENT. The invalidity or unenforceability, in whole or in part, of any provision in this Agreement shall not affect in any way the remainder of the provisions herein. This Agreement may not be assigned by Customer without Vendor’s consent.

d. ENTIRE AGREEMENT. This Agreement, together with any other materials referenced in or expressly made a part of the Agreement, constitutes the final and entire Agreement between Vendor and Customer and supersedes all prior and contemporary agreements, oral or written.

e. COUNTERPARTS. The Parties hereto agree that facsimile signatures shall be as effective as if originals. This Agreement may be executed via facsimile in any number of counterparts, all of which taken together shall constitute one and the same agreement.

In Witness Whereof, this Agreement is duly executed by the duly authorized representatives of the parties as set forth below:

|  |  |
| --- | --- |
| VENDOR | CUSTOMER |
| NAME: **TASKMATE SOFTECH PVT LTD** | NAME: |
| REPRESENTATIVE: **MAYANK GUPTA** | REPRESENTATIVE: |
| DATE: | DATE: |
| PLACE: | PLACE: |
| SIGNATURE: | SIGNATURE: |